



GOVERNMENT OF BERMUDA
Department of Health

Frequently Asked Questions

S.T.A.R.S Inspections

What is a S.T.A.R.S Inspection?

The Child Care Regulation Programme is utilizing a new comprehensive inspection tool which has been designed using the Children Act 1998, the Day Care Centre Regulations 1999, and the Child Care Standards 2018. The S.T.A.R.S inspection will occur every two years. However, with Newly Licenced Centres or Newly Registered Providers their S.T.A.R.S inspection is deferred within their first year of operation.

What are the different points?

The tool comprises of 13 sections for Day Care Providers and 15 sections for Day Care Centres. Each line item receiving a score between 0 and 3. The cumulative total will land a day care centre or day care provider with a star rating between 1 and 5. 1 = Under 59% meaning the standard is unmet, 2 = 60-69 % meaning the centre/provider needs improvement, 3 = 70-79% meaning the centre/provider is satisfactory, 4= 80-90% meaning the centre/provider is very good, and 5 = 90-100% meaning the centre/provider is in excellent standing.

How long do I have to amend changes to boost my score?

After receiving their initial score day care centres/day care providers will have 7 working days to make any adjustments to alter their score. Evidence of changes must be documented with photographs and sent to childcare@gov.bm

What happens if I receive a 1 star?

Centres and Providers who receive a star rating of 2 or less can put in a written request to be inspected using the S.T.A.R.S tool in their off year to attempt to obtain a higher score.

Is the S.T.A.R.S Inspection Mandatory?

Yes, the S.T.A.R.S inspection tool was designed to ensure compliance with the regulations and standards. All day care centres and day care providers must undergo the S.T.A.R.S inspection in order to renew their licences and registration certificates.

S.T.A.R.S inspections are a snap shot in time. All administrative actions and substantiated complaints within the licencing year will be documented on the S.T.A.R.S Inspection tool and S.T.A.R.S Summary report.



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278-4900