## Q11

GOVERNMENT OF BERMUDA
Cabinet Office
Department of Statistics

## Quarteily :ullatin of Statistios

## Q1 2013 Highlights

## Air Arrivals:

Bermuda hosted 31,300 tourists

## Tourist Accommodations:

Hotel gross receipts amounted to $\$ 33.3$ million

## Hotel Employment:

The Hotel Industry employed 2,375 workers

Overseas Spending:
Consumers declared overseas purchases of $\$ 11.5$ million

## Retail:

Gross turnover in the retail sector reached $\$ 229.2$ million

## Visitors Arrivals and Expenditure:

## Air Arrivals

Air arrivals during the first quarter of 2013 dipped 1.0 per cent when compared to the same quarter of 2012. The Island hosted 31,300 visitors in the first three months of the year, down from 31,619 visitors in 2012. This decline was partly attributed to the reduction in airline flights by WestJet and Air Canada which resulted in a 14.0 per cent drop in visitors from Canada.

Arrivals from the United States, Bermuda's strongest tourist market, increased 1.0 per cent to 19,992 visitors. Air arrivals from the United Kingdom and all other countries increased by 13.5 per cent and 6.4 per cent, respectively.

The reduction in first quarter air arrivals resulted in a decrease of 5.0 per cent in occupancy levels at resort hotels. Private homes accommodated 248 more guests compared to a year ago while occupancy at housekeeping accommodations increased by 115 guests. The number of visitors staying in guest houses and small hotels, cottage colonies and clubs also rose above the levels reached in the previous year.



## Expenditure by Air Arrivals

The decrease in the number of air passengers to the Island translated into a decline in total expenditure by air visitors in the first quarter. Air visitor expenditure was estimated at $\$ 33.8$ million, a decrease of $\$ 1.3$ million from the same quarter in 2012.

The average expenditure per visitor dipped by 2.7 per cent to $\$ 1,054$ from $\$ 1,083$ a year ago. Accommodation expenditure, which represented 47.5 per cent of all
monies spent by air arrivals, decreased 3.9 per cent. Spending on meals and beverages in restaurants slipped by 16.1 per cent. In contrast, outlays on recreational and leisure activities by air tourists increased a strong 40 per cent. Purchases of groceries/liquor supplies and transportation expenses were up by 23.1 per cent and 9.5 per cent, respectively. Expenditure on gifts and souvenirs and other shopping purchases remained unchanged during the quarter.

## Cruise Passenger Arrivals \& Expenditure

Cruise ship arrivals during the first quarter of 2013 fell 45.4 per cent. A total of 1,484 cruise passengers travelled to Bermuda during the first quarter of 2013 compared to 2,719 passengers in 2012. Although the same number of cruise ship calls was made to Bermuda's ports compared to a year ago, the smaller cruise ship liners contributed to fewer cruise visitors during the quarter. Total expenditure for these passengers was estimated at $\$ 0.3$ million.


| TABLE 1 - VISITOR ARRIVALS |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Air Visitors by Country of Origin |  |  |  |  |  |  |  |
|  | Cruise Passengers | U.S.A. | Canada | U.K. | Other | Total ${ }^{(1)}$ | Cruise \& Air Visitors |
| 2010 |  |  |  |  |  |  |  |
| 1st Qtr | 985 | 19,181 | 4,314 | 3,457 | 1,913 | 28,865 | 29,850 |
| 2nd Qtr | 171,295 | 57,243 | 10,368 | 6,283 | 3,618 | 77,512 | 248,807 |
| 3rd Qtr | 149,015 | 58,783 | 8,122 | 7,948 | 3,953 | 78,806 | 227,821 |
| 4th Qtr | 26,636 | 30,809 | 7,598 | 5,552 | 3,120 | 47,079 | 73,715 |
| Year | 347,931 | 166,016 | 30,402 | 23,240 | 12,604 | 232,262 | 580,193 |
| 2011 |  |  |  |  |  |  |  |
| 1st Qtr | 675 | 19,705 | 6,469 | 2,983 | 1,667 | 30,824 | 31,499 |
| 2nd Qtr | 161,036 | 61,232 | 9,027 | 6,371 | 3,832 | 80,462 | 241,498 |
| 3rd Qtr | 187,240 | 61,651 | 6,722 | 7,348 | 4,196 | 79,917 | 267,157 |
| 4th Qtr | 66,760 | 30,302 | 6,999 | 4,822 | 2,712 | 44,835 | 111,595 |
| Year | 415,711 | 172,890 | 29,217 | 21,524 | 12,407 | 236,038 | 651,749 |
| $2012$ |  |  |  |  |  |  |  |
| 1st Qtr | 2,719 | 19,787 | 7,292 | 2,872 | 1,668 | 31,619 | 34,338 |
| 2nd Qtr | 161,351 | 56,447 | 8,859 | 5,924 | 3,956 | 75,186 | 236,537 |
| 3rd Qtr | 179,124 | 61,853 | 7,636 | 7,174 | 4,189 | 80,852 | 259,976 |
| 4th Qtr | 35,068 | 30,091 | 6,778 | 5,059 | 2,478 | 44,406 | 79,474 |
| Year | 378,262 | 168,178 | 30,565 | 21,029 | 12,291 | 232,063 | 610,325 |
| 2013 |  |  |  |  |  |  |  |
| 1st Qtr | 1,484 | 19,992 | 6,273 | 3,260 | 1,775 | 31,300 | 32,784 |

1. Excludes ship and yacht visitors

Source: Tourism Department

## Overseas Spending by Residents

Overseas spending by residents remained static at $\$ 11.5$ million during the first quarter of 2013. Clothing and footwear purchases, representing 46.8 per cent of total overseas purchases, increased 1.4 per cent to $\$ 5.4$ million. Spending on electronic and photographic equipment reflected the largest absolute increase of $\$ 179,000$ year-over year. Outlays on jewellery and watches and computer, hardware and software increased by $\$ 112,000$ and $\$ 96,000$, respectively. Spending levels for tools, machinery and parts rose $\$ 13,000$ when compared to the first quarter of 2012.

In the remaining commodity groups, residents declared fewer purchases of: miscellaneous items (-\$303,000); tapes and compact discs $(-\$ 78,000)$; toys and sports goods (-\$64,000); and, household, furniture and appliances ( $-\$ 32,000$ ).

## Retail Sales

Retail sales for the first quarter of 2013 recorded a fractional rise of 0.1 per cent over the same quarter in 2012. Sales for the month of January 2013 increased 3.1 per cent year-over-year. However, this higher level of sales was offset by declines in retail sales turnover during the months of February and March of 1.8 per cent and 1.0 per cent, respectively.

Among the seven retail sectors, building material stores experienced the largest decrease in sales activity of 19.5 per cent. This was due to weaker demand for building supplies reflecting fewer construction projects. All other store types, including pharmacies, tourist related stores and furniture stores experienced a decrease of 3.6 per cent in combined sales. Motor vehicle dealers registered a dip in sales of 3.5 per cent, reflecting fewer vehicles sold. Consumer demand for apparel declined fractionally by 0.5 per cent, while service stations recorded no sales growth year-over-year. Food stores and liquor stores registered higher sales during the quarter of 6.1 per cent and 1.6 per cent, respectively.

| TABLE 2 - VISITORS BY INTENDED TYPE OF ACCOMMODATION |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Resort Hotels | Small Hotels, Cottage Colonies \& Clubs | Housekeeping Accommodations ${ }^{(3)}$ | Guest <br> Houses ${ }^{(4)}$ | Private <br> Homes ${ }^{(1)}$ | Not Stated | Total ${ }^{(2)}$ |
| 2010 |  |  |  |  |  |  |  |
| 1st Qtr | 13,480 | 6,475 | 1,072 | 314 | 7,368 | 156 | 28,865 |
| 2nd Qtr | 35,182 | 19,409 | 2,443 | 673 | 18,930 | 875 | 77,512 |
| 3rd Qtr | 34,660 | 19,979 | 2,217 | 674 | 20,675 | 601 | 78,806 |
| 4th Qtr | 21,201 | 11,625 | 1,389 | 406 | 12,176 | 282 | 47,079 |
| Year | 104,523 | 57,488 | 7,121 | 2,067 | 59,149 | 1,914 | 232,262 |
| 2011 |  |  |  |  |  |  |  |
| 1st Qtr | 15,395 | 7,037 | 1,006 | 330 | 6,882 | 174 | 30,824 |
| 2nd Qtr | 38,072 | 20,188 | 2,572 | 685 | 18,184 | 761 | 80,462 |
| 3rd Qtr | 35,363 | 21,164 | 2,064 | 646 | 20,129 | 551 | 79,917 |
| 4th Qtr | 19,745 | 11,538 | 1,220 | 335 | 11,744 | 253 | 44,835 |
| Year | 108,575 | 59,927 | 6,862 | 1,996 | 56,939 | 1,739 | 236,038 |
| 2012 |  |  |  |  |  |  |  |
| 1st Qtr | 15,532 | 7,457 | 841 | 216 | 7,452 | 121 | 31,619 |
| 2nd Qtr | 34,239 | 19,541 | 2,341 | 464 | 17,936 | 665 | 75,186 |
| 3rd Qtr | 37,750 | 20,432 | 1,780 | 514 | 19,842 | 534 | 80,852 |
| 4th Qtr | 19,729 | 11,745 | 1,080 | 354 | 11,259 | 239 | 44,406 |
| Year | 107,250 | 59,175 | 6,042 | 1,548 | 56,489 | 1,559 | 232,063 |
| 2013 |  |  |  |  |  |  |  |
| 1st Qtr | 14,748 | 7,475 | 956 | 248 | 7,700 | 173 | 31,300 |

1. This category includes persons staying in commercial accommodations with less than twelve beds, as well as persons visiting with friends and relatives.
2. Excludes cruise visitors. 3. Includes Cottage Suites/Apt. and Inns 4. Includes Bed \& Breakfast

## Hotel Gross Receipts

In the first quarter of 2013, hotel gross receipts grew $\$ 1.1$ million to $\$ 33.3$ million. Resort hotels recorded \$30.0 million in revenue on the strength of increased food sales. Small hotels, cottage colonies and other tourist accommodations also reported higher sales revenue of 29.3 per cent, 6.8 per cent and 1.5 per cent respectively.

Revenue earned from hotel room sales was 1.6 per cent higher compared to the first quarter of 2012 but still accounted for half of total hotel gross receipts. Alcohol sales and food sales increased by 12.4 per cent and 3.5 per cent, respectively.


## TABLE 3 - ESTIMATED EXPENDITURE OF VACATION AND BUSINESS VISITORS - \$MILLION

| Air Visitors |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Accommodation and Food | Shopping, Entertainment, Transport, etc. | Total ${ }^{(1)}$ | Cruise Visitors | Total Expenditure ${ }^{(2)}$ |
| 2010 |  |  |  |  |  |
| 1st Qtr | 23.8 | 6.5 | 30.3 | 0.2 | 30.5 |
| 2nd Qtr | 94.6 | 22.4 | 117.0 | 30.8 | 147.8 |
| 3rd Qtr | 90.2 | 22.9 | 113.1 | 26.8 | 139.9 |
| 4th Qtr | 48.7 | 13.8 | 62.5 | 4.8 | 67.3 |
| Year | 257.3 | 65.6 | 322.9 | 62.6 | 385.5 |
| 2011 |  |  |  |  |  |
| 1st Qtr | 29.8 | 10.0 | 39.8 | 0.1 | 39.9 |
| 2nd Qtr | 101.2 | 25.7 | 126.9 | 33.5 | 160.4 |
| 3rd Qtr | 97.3 | 23.7 | 121.0 | 38.9 | 159.9 |
| 4th Qtr | 45.2 | 15.6 | 60.8 | 13.8 | 74.6 |
| Year | 273.5 | 75.0 | 348.5 | 86.3 | 434.8 |
| 2012 |  |  |  |  |  |
| 1st Qtr | 26.5 | 8.6 | 35.1 | 0.6 | 35.7 |
| 2nd Qtr | 76.8 | 22.5 | 99.3 | 34.2 | 133.5 |
| 3rd Qtr | 94.3 | 24.9 | 119.2 | 37.9 | 157.1 |
| 4th Qtr | 44.0 | 14.4 | 58.4 | 7.4 | 65.8 |
| Year | 241.6 | 70.4 | 312.0 | 80.1 | 392.1 |
| 2013 |  |  |  |  |  |
| 1st Qtr | 24.2 | 9.6 | 33.8 | 0.3 | 34.1 |

1. Air visitors subtotals are not comparable prior to 2004. 2. Estimates for air and cruise expenditure includes departure tax.

Other sales, which includes revenue earned from news-stands, gift shops, proshops, green fees, marinas, and banquets hall rentals, rose by 4.7 per cent.

## Hotel Employment

There were 2,375 workers employed in the hotel industry at the end of January 2013. This level of employment represented an increase of 48 employees in the industry compared to the same period in 2012. Total employment within resort hotels experienced the largest growth, increasing by 36 employees. Cottage colonies and
housekeeping units employed 12 more workers. Employment within guesthouses and micro-units remained static with 17 workers.

Major resort hotels remained the largest employer in the accommodations industry, employing 1,979 workers or 83.3 per cent of the industry total. Cottage colonies and housekeeping units employed 16.0 per cent of the hotel industry workforce, representing 379 workers. Guesthouses and micro-units continued to employ less than 1 per cent of workers in the industry.


| TABLE 4 - EMPLOYMENT IN HOTEL INDUSTRY BY TYPE OF ESTABLISHMENT ${ }^{(1)}$ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Hotels | Cottage Colonies \& Housekeeping | Guest Houses \& Micro-Units ${ }^{(2)}$ | All Establishments |
| 2010 |  |  |  |  |  |
| 1st Qtr | January | 1,866 | 418 | 19 | 2,303 |
| 2nd Qtr | April | 1,952 | 464 | 19 | 2,435 |
| 3 rd Qtr | July | 2,027 | 519 | 19 | 2,565 |
| 4th Qtr | October | 1,972 | 480 | 17 | 2,469 |
| 2011 |  |  |  |  |  |
| 1st Qtr | January | 1,895 | 385 | 17 | 2,297 |
| 2nd Qtr | April | 2,031 | 402 | 13 | 2,446 |
| 3rd Qtr | July | 2,192 | 440 | 17 | 2,649 |
| 4th Qtr | October | 2,168 | 395 | 18 | 2,581 |
| 2012 |  |  |  |  |  |
| 1st Qtr | January | 1,943 | 367 | 17 | 2,327 |
| 2nd Qtr | April | 2,026 | 409 | 19 | 2,454 |
| 3 rd Qtr | July | 2,123 | 437 | 19 | 2,579 |
| 4th Qtr | October | 2,036 | 428 | 15 | 2,479 |
| 2013 |  |  |  |  |  |
| 1st Qtr | January | 1,979 | 379 | 17 | 2,375 |

[^0]Source: Department of Statistics


| TABLE 5 - RETAIL SALES INDEX ${ }^{(1)}$ |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Food Stores | Liquor <br> Stores | Motor Vehicle Dealers | Service Stations | Building Materials | Apparel Stores | All Other Store Types |
| 2010 |  |  |  |  |  |  |  |  |
| 1st Qtr |  | 90.2 | 113.7 | 98.2 | 80.2 | 104.7 | 66.6 | 58.5 | 83.5 |
| 2nd Qtr | 99.1 | 120.9 | 108.9 | 66.2 | 118.0 | 70.4 | 95.6 | 99.1 |
| 3rd Qtr | 97.6 | 124.8 | 131.0 | 61.4 | 114.4 | 66.5 | 79.6 | 95.5 |
| 4th Qtr | 102.2 | 122.5 | 124.1 | 64.8 | 109.0 | 53.8 | 116.7 | 104.4 |
| Year | 97.3 | 120.5 | 115.6 | 68.2 | 111.5 | 64.3 | 87.6 | 95.6 |
| 2011 |  |  |  |  |  |  |  |  |
| 1st Qtr | 85.3 | 111.1 | 92.8 | 62.1 | 106.4 | 56.5 | 58.0 | 80.7 |
| 2nd Qtr | 96.7 | 121.0 | 108.1 | 55.7 | 124.4 | 66.0 | 95.9 | 94.7 |
| 3rd Qtr | 95.8 | 122.8 | 128.1 | 47.5 | 122.9 | 67.1 | 85.1 | 93.0 |
| 4th Qtr | 100.1 | 124.6 | 125.6 | 38.9 | 110.8 | 64.5 | 116.7 | 101.1 |
| Year | 94.5 | 119.9 | 113.7 | 51.1 | 116.1 | 63.5 | 88.9 | 92.4 |
| 2012 |  |  |  |  |  |  |  |  |
| 1st Qtr ${ }^{\text {R }}$ | 85.3 | 117.2 | 101.8 | 42.9 | 107.9 | 61.1 | 57.3 | 80.0 |
| 2nd Qtr | 95.6 | 123.3 | 111.9 | 42.4 | 119.1 | 63.6 | 90.4 | 93.9 |
| 3rd Qtr | 97.7 | 133.0 | 146.1 | 48.4 | 120.4 | 57.9 | 82.2 | 91.5 |
| 4th Qtr | 99.7 | 132.9 | 131.8 | 44.4 | 115.0 | 46.1 | 110.5 | 96.1 |
| Year | 94.6 | 126.6 | 122.9 | 44.5 | 115.6 | 57.2 | 85.1 | 90.4 |
| 2013 |  |  |  |  |  |  |  |  |
| 1st Qtr | 85.4 | 124.3 | 103.4 | 41.4 | 107.9 | 49.2 | 57.0 | 77.1 |

1. Quarterly averages derived from monthly series


## Table 6 - Resident Purchases Abroad ${ }^{(1)}$ - \$000

|  |  <br> Footwear |  <br> Photographic Equipment | Hhld Items <br> Furniture \& Appliances |  <br> Sports <br> Goods |  <br> Compact Discs | Computer <br> Hardware \& Software | Jewellery \& Watches | Tools Machinery \& Parts | Misc. | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2010 |  |  |  |  |  |  |  |  |  |  |
| 1st Qtr | 6,095 | 1,180 | 563 | 544 | 429 | 658 | 414 | 224 | 3,226 | 13,333 |
| 2nd Qtr | 9,693 | 1,278 | 629 | 586 | 415 | 844 | 490 | 247 | 3,967 | 18,149 |
| 3rd Qtr | 9,108 | 1,425 | 641 | 701 | 439 | 941 | 607 | 296 | 4,444 | 18,602 |
| 4th Qtr | 10,169 | 2,099 | 708 | 1,087 | 566 | 1,045 | 708 | 265 | 4,785 | 21,432 |
| Year | 35,065 | 5,982 | 2,541 | 2,918 | 1,849 | 3,488 | 2,219 | 1,032 | 16,422 | 71,516 |
| 2011 |  |  |  |  |  |  |  |  |  |  |
| 1st Qtr | 5,827 | 1,181 | 479 | 564 | 312 | 692 | 422 | 230 | 3,222 | 12,929 |
| 2nd Qtr | 9,007 | 1,344 | 518 | 637 | 296 | 801 | 495 | 240 | 4,077 | 17,415 |
| 3rd Qtr | 8,760 | 1,557 | 595 | 707 | 344 | 1,019 | 555 | 274 | 4,715 | 18,526 |
| 4th Qtr | 8,386 | 1,616 | 555 | 877 | 394 | 822 | 575 | 231 | 4,283 | 17,739 |
| Year | 31,980 | 5,698 | 2,147 | 2,785 | 1,346 | 3,334 | 2,047 | 975 | 16,297 | 66,609 |
| 2012 |  |  |  |  |  |  |  |  |  |  |
| 1st Qtr | 5,303 | 1,032 | 364 | 491 | 232 | 463 | 329 | 184 | 3,095 | 11,493 |
| 2nd Qtr | 8,859 | 1,369 | 407 | 585 | 216 | 627 | 408 | 232 | 3,927 | 16,630 |
| 3rd Qtr | 8,800 | 1,384 | 423 | 675 | 245 | 679 | 484 | 238 | 4,728 | 17,656 |
| 4th Qtr | 9,189 | 2,012 | 472 | 930 | 307 | 868 | 605 | 230 | 4,560 | 19,173 |
| Year | 32,151 | 5,797 | 1,666 | 2,681 | 1,000 | 2,637 | 1,826 | 884 | 16,310 | 64,952 |
| 2013 |  |  |  |  |  |  |  |  |  |  |
| 1st Qtr | 5,379 | 1,211 | 332 | 427 | 154 | 559 | 441 | 197 | 2,792 | 11,492 |

1. Value of goods as declared to H.M. Customs on entry or re-entry to Bermuda. Does not include purchases through mail-order or on the internet.


| Table 7 - Hotel Gross Receipts - \$000 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Resort Hotels | Small Hotels | Cottage Colonies | Other | Total |
| 2010 |  |  |  |  |  |
| 1st Qtr | 20,885 | 1,063 | 779 | 428 | 23,155 |
| 2nd Qtr | 61,389 | 5,895 | 1,517 | 569 | 69,370 |
| 3rd Qtr | 60,562 | 6,517 | 1,559 | 589 | 69,227 |
| 4th Qtr | 37,410 | 2,232 | 1,052 | 515 | 41,209 |
| Year | 180,246 | 15,707 | 4,907 | 2,101 | 202,961 |
| 2011 |  |  |  |  |  |
| 1st Qtr | 23,621 | 849 | 922 | 510 | 25,902 |
| 2nd Qtr | 68,686 | 4,903 | 1,387 | 733 | 75,709 |
| 3rd Qtr | 76,325 | 6,073 | 1,503 | 616 | 84,517 |
| 4th Qtr | 38,360 | 1,857 | 1,004 | 511 | 41,732 |
| Year | 206,992 | 13,682 | 4,816 | 2,370 | 227,860 |
| 2012 |  |  |  |  |  |
| 1st Qtr ${ }^{\text {R }}$ | 29,264 | 820 | 1,721 | 350 | 32,155 |
| 2nd Qtr | 61,858 | 4,841 | 1,266 | 478 | 68,443 |
| 3rd Qtr | 70,886 | 5,968 | 1,119 | 475 | 78,448 |
| 4th Qtr | 37,107 | 2,601 | 834 | 401 | 40,943 |
| Year | 199,115 | 14,230 | 4,940 | 1,704 | 219,989 |
| 2013 |  |  |  |  |  |
| 1st Qtr | 30,022 | 1,061 | 1,839 | 355 | 33,277 |

## Symbols used in tables:

(..) not available
( - ) nil or negligible
(e), (p) estimated or provisional figure revised figure
$(\mathrm{R})$ revised figure
Q1 1st quarter (Jan. -Mar.)
Q2 2nd quarter (Apr.Jun.)
Q3 3rd quarter (Jul. Se . )
Q4 4th quarter (Oct.-Dec.)

## Other Statistical Publications:

Monthly Consumer Price Index
Monthly Retail Sales Index
Annual Facts and Figures Pamphlet
Annual Employment Survey Brief
Report on the 2010 Census of Population \& Housing
Bermuda Labour Force Trends
Bermuda Social Dynamics
The Changing Face of Bermuda's Seniors Report
The 2004 Household Expenditure Survey (HES) Report
Literacy in Bermuda

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[^0]:    1. As at the end of each reference month
    2. Micro units are establishments having a capacity of 6-11 beds
