# Issue Brief: Long Term Care Updates

7th Dec 2017 Page 1 of 2

## LONG TERM CARE ACTION PLAN WRAP UP

The Ministry of Health started a one year Long Term Care Action Plan in January 2017. The Plan has 13 key actions to help achieve the goal of coordinated long term care services. As the end of 2017 approaches, the Steering Committee held their last meeting to wrap up the Plan. Achievements since July's Issue Brief are listed below, see page 2 for all actions. The Ministry is grateful for the work done under this Plan and will continue to improve the accessibility, sustainability and quality of our long term care system.

Achievements since July 2017:

- A second Intellectual disabilities workshop was held to contribute to the 3-5yr LTC strategy development and immediate actions identified.
- Helpingservices.bm, a directory of charities, government and private businesses, was launched to assist people in finding LTC services.
- A communications plan is underway to ensure professionals and the general public are aware of available LTC resources.
- Accreditation standards were developed and 2 care homes are set to completed the certification process
- Residential Care Homes and Nursing Homes Amendment Act passed in the House of Assembly.
- Mental Health Act urgent changes identified and a consultation paper will be published shortly.

## LTC Resources (and Action Plan outputs):

www.gov.bm/long-term-care-action-plan www.helpingservices.bm www.gov.bm/long-term-care-resources www.gov.bm/long-term-care-education-and-training www.gov.bm/senior-abuse-reporting-andinvestigation



## CARE HOME ACT UPDATED

The Residential Care Home and Nursing Homes
Amendment Act 2017, was passed on Dec 7th by
the House of Assembly to improve the protection
of persons in care homes. Key changes made to
the care homes Act are:

- Code of Practice established

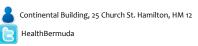
   The Code sets standards for care homes. Version 1 includes existing standards and new standards in:
   Staffing, Health & Personal Care; and Protection from Abuse, Use of Restraints & Managing Challenging Behaviours. Homes will receive a grade based on how well they comply with the Code.
- Wider range of interventions by the Ministry and Courts to address risks to residents- A range of methods are included to ensure- immediate interventions, a broader range of conditions and restrictions such as interimmanagement orders and lower re-registration fees for good compliance grades.
- Due process for operators

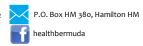
   Ensures a fair process is in place for all interventions by the
   Ministry or Courts (e.g. notification and appeals).

#### STILL TO COME:

Code of Practice (1st Edition) in development;
 consultation in the first quarter of 2018.









| Action Item  | Deliverable achieved  |
|--|---|
| A. Quality   |   |
| Identify the gaps, challenges and priorities to providing quality LTC services, in accordance with the Residential Care Home and Nursing Home Act and proposed standards     Create and implement first phase of long term care accreditation standards                          | Identified 9 priorities and associated challenges and gaps to inform policies, procedures and amendments to the Act Accreditation standards developed. Two care homes to complete Phase 1 in Dec 2017.                      |
| B. Education & Workforce Development   |   |
| Identify an agency that will provide formal LTC workers with awareness variety of opportunities to extend and build on their knowledge and skills     Identify agencies that provide caregivers, families and volunteers with LTC workshops and other forms of informal training | LTC education and training webpage created as a central resource to post and find training. Agencies identified and listed on the web page. Ongoing process to include more (e.g. via healthcare professional associations) |
| C. Policy & Regulation   |   |
| <ol> <li>Amend the Residential Care Home and Nursing Home Act,<br/>regulations and create standards</li> </ol>   | Act amended and Code of Practice to be<br>finalized first quarter of 2018. Regulations<br>to be addressed in 2018.  |
| Address community treatment orders (CTOs) and consider mental capacity and receivership requirements, as part of the Mental Health Act (MHA) Review  | Urgent amendments identified for Phase<br>1 include addressing mental capacity and<br>CTOs in relation to the MHA.  |
| 7. Strengthen Senior Abuse Register operational procedures to<br>improve enforcement   | Policy and procedures updated and in<br>operation. Information on webpage   |
| 8. Create a three-to-five year Long Term Care Strategy and Action Plan   | Intellectual Disability visioning workshops<br>held to contribute to Strategy.<br>Completion deferred to 2018 due to<br>resources and policy priorities.  |
| D. Financing   |   |
| Review insurance benefits to improve value of home care services such as personal home care and palliative care  | Personal care benefit process streamlined<br>and online. In home palliative care benefit<br>included in Standard Health Benefit.  |
| <ol> <li>Redesign reimbursement rates for hospital long term stays, for<br/>utilization and cost control to ensure system sustainability and to<br/>enact post-acute care initiative</li> </ol>  | BHB's LTC reimbursement rate lowered.<br>LTC Assessment tool created and<br>implemented at BHB. Rolling out to<br>homes.  |
| 11. Compile available data on existing LTC financing and expenditure across ministries for improved financial planning   | Government LTC Financial Data Report published  |
| E. Advocacy & Communication  |   |
| Develop an on-going professional outreach campaign to improve professionals' knowledge of available resources     Implement a public awareness campaign to increase  | helpingservices.bm launched including<br>LTC services. Communications underway<br>to direct people to this and ADS' websites  |
| community knowledge of the available resources to assist persons with LTC needs  | training and resources.   |
| To see the deliverables go to: www.gov.bm/long-term-care-action-plan   |   |