# FUTURECARE FUND FINANCIAL STATEMENTS MARCH 31, 2015



#### **Health Insurance Department**

#### Management's Responsibility for the Financial Statements

These financial statements have been prepared by management, which is responsible for the reliability, integrity and objectivity of the information provided. The preparation of financial statements necessarily involves using management's best estimates and judgments, where appropriate.

Management is responsible for maintaining a comprehensive system of accounting records, internal controls, policies and management practices, designed to provide reasonable assurance that transactions are properly authorized and in compliance with legislation, assets are safeguarded, and reliable financial information is available on a timely basis.

The Health Insurance Committee (the "Committee") is responsible for ensuring that management fulfills its responsibility for financial reporting and internal controls. The Committee meets periodically with management to discuss matters relating to financial reporting, internal control and audits. The Committee also review the financial statements before their approval. The financial statements have been approved by the Committee and have been examined by the Office of the Auditor General.

The accompanying Independent Auditor's Report is presented herein.

Laquita Burrows

Director

Financial Controller



## Office of the Auditor General

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#### INDEPENDENT AUDITOR'S REPORT

#### To the Minister of Health

I have audited the accompanying financial statements of FutureCare Fund, which comprise the statement of financial position as at March 31, 2015, and the statements of operations and accumulated surplus, change in net financial assets and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with public sector accounting standards generally accepted in Bermuda and Canada, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

My responsibility is to express an opinion on these financial statements based on my audit. I conducted my audit in accordance with auditing standards generally accepted in Bermuda and Canada. Those standards require that I comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my qualified audit opinion.

#### **Basis for Qualified Opinion**

I was unable to obtain sufficient appropriate audit evidence with respect to premiums receivable totalling \$280,719. As a result, I was unable to determine whether adjustments to revenues, expenses, annual operating surplus and net financial assets might be necessary.

In addition, with respect to the year ended March 31, 2014, I did not express an opinion on the financial statements due to serious deficiencies in the accounting records. Since opening balances enter into the determination of the results of operations, I was unable to satisfy myself over the accuracy of the opening net assets as at April 1, 2014.

#### **Qualified Opinion**

In my opinion, except for the possible effects of the matters described in the Basis for Qualified Opinion paragraph, the financial statements present fairly, in all material respects, the financial position of the FutureCare Fund as at March 31, 2015 and the results of its operations, changes in its net financial assets and its cash flows for the year then ended in accordance with public sector accounting standards generally accepted in Bermuda and Canada.

Hamilton, Bermuda September 13, 2017 Heather Thomas, CPA, CFE, CGMA Auditor General

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# STATEMENT OF FINANCIAL POSITION

### MARCH 31, 2015

	2015 \$	2014 \$
FINANCIAL ASSETS		
Cash and cash equivalents Premiums due from policyholders	1,157,623	3,192,833
net of allowance of \$42,653 (2014 - \$125,292)  Due from the Consolidated Fund of the Government of	217,173	171,283
Bermuda (note 4)	2	44,853
Due from the Mutual Re-insurance Fund (note 6)	3,090,257	7,745
Other receivables	63,546	63,546
	4,528,599	3,480,260
LIABILITIES		
Claims payable (note 7)	2,750,249	1,329,034
IBNR	*	234,000
Deferred revenue	537,658	106,581
Accounts payable and accrued liabilities	236,061	258,415
Due to the Consolidated Fund of the Government of		
Bermuda (note 4)	-	10,777
	3,523,968	1,938,807
NET FINANCIAL ASSETS	1,004,631	1,541,453
ACCUMULATED SURPLUS	1,004,631	1,541,453

CONTRACTUAL OBLIGATIONS (note 9)

# STATEMENT OF OPERATIONS AND ACCUMULATED SURPLUS FOR THE YEAR ENDED MARCH 31, 2015

	2015 \$	2014 \$
REVENUES		
Policyholder premiums Prescribed sum (note 5) Government grant (note 10) Bad debt recovery	18,436,335 7,926,750 1,807,551 82,639	17,920,592 - 4,000,000 3,217
	28,253,275	21,923,809
EXPENSES		
Claims incurred Provision for interfund (note 6) Administrative (note 10) Premiums ceded to the Mutual Re-insurance Fund (note 5) Foreign exchange loss Interfund write-offs (note 6) IBNR	22,485,996 2,753,193 2,310,239 1,240,646 23 28,790,097	11,888,417 1,815,385 1,697,879 79 36,481,707 234,000 52,117,467
ANNUAL OPERATING DEFICIT	(536,822)	(30,193,658)
ACCUMULATED SURPLUS, BEGINNING OF YEAR	1,541,453	31,735,111
ACCUMULATED SURPLUS, END OF YEAR	1,004,631	1,541,453

# FUTURECARE FUND STATEMENT OF CHANGE IN NET FINANCIAL ASSETS FOR THE YEAR ENDED MARCH 31, 2015

	2015	2014
	\$	\$
NET FINANCIAL ASSETS, BEGINNING OF YEAR Annual operating deficit	1,541,453 (536,822)	31,735,111 (30,193,658)
NET FINANCIAL ASSETS, END OF YEAR	1,004,631	1,541,453

# FUTURECARE FUND STATEMENT OF CASH FLOWS FOR THE YEAR ENDED MARCH 31, 2015

	2015 \$	2014 \$
CASH FLOWS FROM OPERATING ACTIVITIES:		
Annual operating deficit	(536,822)	(30,193,658)
Changes in non-cash working capital:		
(Increase) decrease in premiums due from policyholders Decrease in due from the Consolidated Fund of	(45,890)	1,646,962
the Government of Bermuda	44,853	101,298
Decrease in due from the Health Insurance Fund	-	27,379,823
(Increase) decrease in due from the Mutual Re-insurance		
Fund	(3,082,512)	12,592,870
Increase (decrease) in deferred revenue	431,077	(33,777)
Increase in claims payable	1,421,215	355,224
Decrease in IBNR	(234,000)	(45,000)
Decrease in due to the Health Insurance Fund		(8,467,255)
Decrease in due to the Mutual Re-insurance Fund	•	(3,913,990)
Decrease in due to the Consolidated Fund of		,
the Government of Bermuda	(10,777)	(24,223)
(Decrease) increase in accounts payable and accrued	(22,354)	24,895
Net cash used in operating activities	(2,035,210)	(576,831)
NET DECREASE IN CASH AND CASH		
EQUIVALENTS	(2,035,210)	(576,831)
CASH AND CASH EQUIVALENTS, BEGINNING OF		
YEAR	3,192,833	3,769,664
CASH AND CASH EQUIVALENTS, END OF YEAR	1,157,623	3,192,833

#### NOTES TO THE FINANCIAL STATEMENTS

#### MARCH 31, 2015

#### 1. AUTHORITY

The FutureCare Fund (the "Fund") was established to provide hospital and medical insurance for all residents of Bermuda, who are over the age of 65 years. The Fund and the Health Insurance Committee (the "Committee"), which administers and manages the Fund, were established under the Health Insurance Act 1970 and subsequent amendments (the "Act"). In general, the Fund receives all policyholder premiums and pays all policyholder claims, subject to prescribed premium rates and claims limits. In addition, certain expenses incurred by the Committee are included in these financial statements.

Insurance policies are written exclusive of claims related to the indigent or aged (termed subsidy claims, as further defined by the Act) which are paid from the Consolidated Fund of the Government of Bermuda (the "Consolidated Fund").

#### 2. SIGNIFICANT ACCOUNTING POLICIES

Pursuant to standards established by the Public Sector Accounting Board of the Chartered Professional Accountants of Canada, the Fund is classified as an other government organization. These financial statements are prepared in accordance with public sector accounting standards generally accepted in Bermuda and Canada and the accounting policies considered particularly significant are as follows:

#### (a) Revenue recognition

Policyholder premiums are recorded on the accrual basis.

#### (b) Cash and cash equivalents

Cash and cash equivalents include all cash on deposit with financial institutions that can be withdrawn without prior notice or penalty and time deposits with an original maturity of 90 days or less.

#### (c) Provision for claims

The provision for claims comprises both reported claims which are outstanding as at the statement of financial position date together with the Fund's estimate of claims incurred but not reported as at the statement of financial position date. Although the Fund believes that the provision for claims is adequate, there is no absolute assurance that the ultimate settlement of the liability may not be greater or less than that which has been estimated as at the statement of financial position date. The method of making such estimates and establishing the provision for claims will be continually reviewed and updated, and any resulting adjustments will be reflected in the statement of operations and accumulated surplus in the year in which they become known.

#### NOTES TO THE FINANCIAL STATEMENTS

#### MARCH 31, 2015

#### 2. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### (d) Foreign currency translation

United States currency amounts are translated into Bermuda dollars at par.

Revenues and expenses are translated at the exchange rate in effect at the transaction date.

#### (e) Financial instruments

The Fund's financial instruments consist of cash and cash equivalents, premiums due from policyholders, other receivables, due from the Consolidated Fund of the Government of Bermuda, due from the Mutual Re-insurance Fund, claims payable, accounts payable and accrued liabilities and due to the Consolidated Fund of the Government of Bermuda. These financial instruments are measured at cost or amortized cost.

Transaction costs related to financial instruments in the cost or amortized cost category are added to the carrying value of the instrument when initially recognized.

Write-downs on financial assets are recognized when the amount of a loss is known with sufficient precision, and there is no realistic prospect of recovery. Financial assets are then written down to net recoverable value with the write-down being recognized in the statement of operations and accumulated surplus.

It is management's opinion that the Fund is not exposed to significant interest rate, currency or credit risks arising from these financial instruments.

#### (f) Measurement uncertainty

These financial statements are prepared in accordance with public sector accounting standards generally accepted in Bermuda and Canada. These standards require management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the year. Significant areas requiring the use of estimates include allowance for doubtful accounts and provision for claims and accruals. Estimates are based on the best information available at the time of preparation of the financial statements and are reviewed annually to reflect new information as it becomes available. Actual results could differ from these estimates.

#### NOTES TO THE FINANCIAL STATEMENTS

#### MARCH 31, 2015

#### 2. SIGNIFICANT ACCOUNTING POLICIES (continued)

#### (g) Going concern

These financial statements have been prepared on the basis that the Fund is a going concern, meaning it will continue in operation for the foreseeable future. The Fund's continuation as a going concern depends on financial support from the Government of Bermuda (the "Government"). The Fund is economically dependent upon the financial assistance provided by the Government to fund its daily operations, cash flow and capital acquisitions.

#### 3. RELATED PARTY TRANSACTIONS

The Fund is related to all Government agencies, ministries, departments, funds and quasiautonomous non-governmental organizations under the common control of the Government. Also, the Fund is related to organizations that the Government jointly controls or significantly influences.

The Fund enters into transactions with these entities in the normal course of business and such transactions are measured at the exchange amount which is the amount of consideration established and agreed by the related parties.

Included in these financial statements are transactions with various government entities including the Bermuda Hospitals Board (the "BHB"), the Consolidated Fund, the Health Insurance Fund (the "HIF") and the Mutual Re-Insurance Fund (the "MRF"), which are all under the common control of the Government. In addition, the Fund, the HIF and the MRF are under the direct management, supervision and control of the Committee which is under the direct control of the Minister of Health and Seniors.

# 4. DUE FROM/TO THE CONSOLIDATED FUND OF THE GOVERNMENT OF BERMUDA

The net balance due from the Consolidated Fund is subsidy claims paid by the Fund but recoverable from the Consolidated Fund. As at March 31, 2015, full provision for doubtful account totalling \$2,617 (2014 - \$nil) was made bringing the balance receivable to nil.

#### 5. DUE FROM THE MUTUAL RE-INSURANCE FUND

The MRF acts as re-insurer of the Fund (as prescribed by the Act) with respect to certain claims. The premiums are based on rates per insured as defined by the Health Insurance (Standard Premium) Regulations 2009. In addition, the MRF is required to remit a prescribed sum to the Fund as further defined by the Health Insurance (Mutual Reinsurance Fund) (Prescribed Sum) Order 2014. The sum to be paid by the MRF to the Fund amounted to \$14 per month, per insured person effective from April 1, 2014 (2014 - \$nil).

As at March 31, 2015, the amount due from the MRF represents the prescribed sum. Amounts due are carried interest free.

#### NOTES TO THE FINANCIAL STATEMENTS

#### MARCH 31, 2015

#### 6. PROVISION FOR INTERFUND BALANCES

On January 28, 2014, Cabinet approved the following Interfund write-off of various expenses between the Consolidated Fund, the HIF, the MRF and the Fund amounting to \$36,481,707. At March 31, 2015 application to write off inter-fund payables and receivables had not been submitted to Cabinet for approval. However, since it is doubtful whether payment of these amounts will materialize, full provision has been made for these balances. The total amount of the provision is detailed below.

Net due from the Consolidated Fund	(2,617)
Net due to the Mutual Re-insurance Fund	992,255
Net due from the Health Insurance Fund	(3,742,831)
	(2,753,193)

#### 7. CLAIMS PAYABLE

The majority of claims are submitted by the BHB on behalf of patients/insured persons. These claims are valued in accordance with the Bermuda Hospitals Board (Hospital Fees) Regulations 2013. The claims payable is as follows:

-	2015	2014
	\$	\$
Claims incurred:		
Bermuda Hospital Board	10,171,761	3,335,728
Portability and medical	8,228,511	4,805,594
Prescription drugs	3,383,116	3,017,651
Dental	936,608	729,444
Total incurred	<u>22,719,996</u>	<u>11,888,417</u>
Claims paid:		
Bermuda Hospital Board	9,030,024	3,241,575
Portability and medical	7,962,935	4,611,510
Prescription drugs	3,403,362	2,991,433
Dental	902,460	688,675
Total paid	<u>21,298,781</u>	<u>11,533,193</u>
Increase in claims payable	1,421,215	355,224
Claims payable, beginning of year	<u>1,329,034</u>	973,810
Claims payable, end of year	<u>2,750,249</u>	<u>1,329,034</u>
Represented by:		
Bermuda Hospitals Board	1,554,907	413,170
Portability and medical	920,628	655,052
Prescription drugs	119,738	139,984
Dental	<u>154,976</u>	120,828
	2,750,249	1,329,034

#### NOTES TO THE FINANCIAL STATEMENTS

#### MARCH 31, 2015

#### 8. STATEMENT OF REMEASUREMENT GAINS AND LOSSES

These financial statements do not include a statement of remeasurement gains and losses as the Fund has no activities that give rise to remeasurement gains or losses.

#### 9. CONTRACTUAL OBLIGATIONS

The Fund has entered into various contracts relating to operational support and delivery of services. The aforementioned contracts have commencement terms prior to March 31, 2015 and the latest contract termination date is April 30, 2018. These contractual obligations will become liabilities in the future when the terms of the contracts are met. The remaining obligations of the contracts are as follows:

Description of services	2016 \$	2017 \$	2018 \$
Consulting services	786,253	59,827	
Claims processing	470,480	300,980	21,373
Office cleaning services	4,400	4,400	4,400
Rental of premises	48,190	48,190	48,190
Information Technology support	1,320	1,320	1,320
	1,310,643	414,717	75,283

#### 10. GOVERNMENT GRANT

In accordance with section 13A(2) of the Health Insurance Act 1970, "There shall be paid to the credit of the FutureCare Fund an initial sum of ten million dollars which shall be paid out of the Consolidated Fund at such times and in such amounts as the Committee with the approval of the Minister, may require."

Subject to the approval of the House of Assembly signified by resolution, the initial sum paid in the preceding paragraph may from time to time be increased by resolution of the committee and any increase of that sum, approved as aforesaid, shall be charged on the Consolidated Fund.

The Fund received \$1,323,000 (2014 - \$4,000,000) as Government grant for the fiscal year March 31, 2015. In addition, administration fees totalling \$484,551 (2014 - \$nil) was paid by the Consolidated Fund on behalf of the Fund.

#### NOTES TO THE FINANCIAL STATEMENTS

#### MARCH 31, 2015

#### 11. FINANCIAL RISK MANAGEMENT

The Fund is exposed to various risks through its financial instruments. The Committee has overall responsibility for the establishment and oversight of its risk management framework. The Fund manages its risks and risk exposures through sound business practices. The following analysis provides a measure of the risks at the reporting date, March 31, 2015.

#### (a) Credit Risk

The fund's credit risk arises primarily from the following:

	2015	2014
	\$	\$
Cash and cash equivalents	1,157,623	3,192,833
Premiums receivable	217,173	171,283
Other receivables	63,546	63,546
Due from the Consolidated Fund	·	44,853
Due from the Mutual Re-insurance Fund	3,090,257	7,745

The maximum exposure to credit risk is limited to the carrying value of the financial assets summarized above. The objective of managing counterparty credit risk is to prevent losses on financial assets. The Committee determines, on a continuous basis, amounts receivable on the basis of amounts it is virtually certain to receive based on their estimated realizable value. It is management's opinion that the Fund is not exposed to significant credit risk.

#### (i) Cash and cash equivalents

Cash and cash equivalents consists of cash in checking and savings accounts. Credit risk associated with cash and cash equivalents is minimized substantially by ensuring that these financial assets are invested with highly rated financial institutions.

#### (ii) Receivables and interfund balances

The Fund's credit risk arises from the possibility that a counterparty which owes the Fund money is unable or unwilling to meet its obligations in accordance with the terms and conditions in the contracts with the Fund, which would result in a financial loss for the Fund. This risk is mitigated through established credit management techniques, including ongoing reviews of outstanding balances.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods to measure credit risk.

#### NOTES TO THE FINANCIAL STATEMENTS

#### MARCH 31, 2015

#### 11. FINANCIAL RISK MANAGEMENT (continued)

#### (b) Liquidity Risk

Liquidity risk is the risk that the Fund will not be able to meet its financial obligations as they fall due. The Fund's objective in managing liquidity is to ensure that it will always have sufficient liquidity to meet its commitments when due, without incurring unacceptable losses or risking damage to the Fund's reputation. The Fund manages exposure to liquidity risk by closely monitoring liabilities, focusing on generating positive cash flows from operations and establishing and maintaining good relationships with various financial institutions.

The expected cash flows of financial liabilities for claims payable, accounts payable and accrued liabilities, other payable, due to HIF and due to MRF are current.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods to measure liquidity risk.

#### (c) Market Risk

Market risk is the risk that changes in market prices, such as foreign exchange rates and interest rates, will affect the fair value of recognized assets and liabilities or future cash flows of the Fund's results of operations. The Fund has minimal exposure to market risk.

#### (i) Foreign exchange risk

The Fund's business transactions are mainly conducted in Bermuda dollars and, as such, it has minimal exposure to foreign exchange risk.

#### (ii) Interest rate risk

The Fund is exposed to changes in interest rates, which may impact interest earned on short-term deposits.

There have been no significant changes from the previous year in the exposure to risk or policies, procedures and methods to measure market risk.

#### 12. CAPITAL MANAGEMENT

The Fund's objective when managing capital is to hold sufficient unrestricted net financial assets to enable it to withstand negative unexpected financial events. The Fund seeks to achieve this objective through management of cash flows. The Fund seeks to maintain sufficient liquidity to meet its short-term obligations as they come due. The Fund is not subject to any externally imposed capital requirements.

#### NOTES TO THE FINANCIAL STATEMENTS

#### MARCH 31, 2015

#### 13. COMPARATIVE FIGURES

Certain comparative figures have been reclassified to conform to the current year's financial statement presentation.

#### 14. SUBSEQUENT EVENTS

Effective July 1, 2015, as per the Health Insurance (Miscellaneous) Amendment Act 2015, amendment to the Health Insurance (Mutual Re-Insurance Fund) (Prescribed Sum) Order 2014, the Prescribed Sum of \$63.74 will be allocated as noted below:

- \$18.40 to the HIF
- \$14.00 to the FCF
- \$1.00 to the Bermuda Health Council (BHEC)
- \$23.64 to the BHB

Effective April 1, 2016, as per the Health Insurance Amendment Act 2016, amendment to the Health Insurance (Mutual Re-Insurance Fund) (Prescribed Sum) Order 2014, the Prescribed Sum of \$70.72 will be allocated as noted below:

- \$25.00 to the HIF
- \$14.00 to the FCF
- \$1.09 to the BHEC
- \$16.40 to the BHB
- \$7.53 to the Consolidated Fund

Effective June 1, 2017, as per the Health Insurance Amendment Act 2017, amendment to the Health Insurance (Mutual Re-Insurance Fund) (Prescribed Sum) Order 2014, the prescribed sum of \$91.57will be allocated as noted below:

- \$31.53 to the HIF
- \$16.50 to the FCF
- \$ 1.09 to the BHEC
- \$13.16 to the BHB

In September 2015 the Personal Home Care and Wellness Benefits were introduced.

The Fund received the following Government grant contributions for the fiscal years:

- 2015-2016 \$ 925,000
- 2016-2017 \$4,600,966

#### NOTES TO THE FINANCIAL STATEMENTS

### MARCH 31, 2015

# 14. SUBSEQUENT EVENTS (continued)

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In addition, administration fees were paid by the Consolidated Fund on behalf of the Fund for the fiscal years:

- 2015-2016 \$347,3102016-2017 \$323,370