

## ESSENTIAL SERVICES CONTACTS

(updated 22 May 2020)

NEW

Please note that this list comprises of organisations that we have confirmed are continuing to provide essential services during the Covid19 pandemic. Not all organisations listed receive funding via the Bermuda Emergency Fund.

### FOOD INSECURITY/FOOD DISTRIBUTION

**Bermuda Islamic Cultural Centre** 84 Harrington Sound Road, Smith's

**Contact:** Saleem Talbot 📞 732.1559 ✉️ [bermudaislamicculturalcenter@gmail.com](mailto:bermudaislamicculturalcenter@gmail.com) 🌐 [www.bermudaicc.com](http://www.bermudaicc.com)

**Service:** Food - Availability and distribution of affordable Halal and healthy food to the general public in order to promote good health.

**Cathedral of the Most Holy Trinity** (Charity #306) 29 Church Street, Hamilton

**Contact:** Bishop Nicholas Dill 📞 504.3261 ✉️ [diocese@anglican.bm](mailto:diocese@anglican.bm) 🌐 [www.anglican.bm](http://www.anglican.bm)

**Service:** Food - Boxed Dinner - Seven Days a Week between 12.15pm - 2.00pm

**Christ Church** 96 Middle Road, Warwick

**Contact:** David Thompson 📞 705.4600 ✉️ [christchurch@logic.bm](mailto:christchurch@logic.bm) 🌐 [www.christchurch.bm](http://www.christchurch.bm)

**Service:** Food - Lunch - Seven Days a Week between 12.30pm - 2.00pm and Breakfast on Saturdays @ 8.30am

**Coalition for the Protection of Children** (Charity #334) 38 Mount Hill Road, Pembroke

**Contact:** 📞 705.2672 (call or WhatsApp) ✉️ [cpc@coalition.bm](mailto:cpc@coalition.bm) 🌐 [www.coalition.bm](http://www.coalition.bm)

**Service:** Food Pantry - Call for assistance. New clients will have to go through intake process. Items can be picked up or delivered as available. All services available to families with children under the age of 17 only.

NEW  
FOCUS

**Call in for appointments Monday to Friday 10.00am - 3.00pm (based on location)**

📞 **West end: 732.1155**

📞 **East end : 732.1153 or 732.1152**

📞 **Central : 705.2672**

**First Baptist Church** 134 Middle Road, Devonshire **Contact:** Rev. Gordon Shaw 📞 236.7414 ✉️ [secretary@fbc.bm](mailto:secretary@fbc.bm)  
🌐 [www.firstbaptistbermuda.com](http://www.firstbaptistbermuda.com)

**Service:** Dinner - Wednesdays between 5.00pm - 6.00pm

**FOCUS Substance Abuse Intervention Agency** (Charity #371) 36 Union Street, Hamilton

**Contact:** Leslie Grant 📞 296.2196 ✉️ [focus@focus.bm](mailto:focus@focus.bm) 🌐 [www.focus.bm](http://www.focus.bm)

**Service:** Food takeout Monday to Friday between 8.00am - 10.00am and 12.00pm - 1.00pm

**Hamilton Seventh-day Adventist Church** (Charity #110) 43 King Street, Hamilton

**Contact:** Dora Baker 📞 704.5066 ✉️ [dorabaker67@gmail.com](mailto:dorabaker67@gmail.com) 🌐 [www.hamiltonsda.org](http://www.hamiltonsda.org)

**Service:** Food - Takeout meal - Wednesdays and Sundays between 5.30pm - 6.30pm

**Meals on Wheels** (Charity #109) 103 South Road, Paget

**Contact:** Peter Smith 📞 236.1815 ✉️ [mealsonwheels@logic.bm](mailto:mealsonwheels@logic.bm) 🌐 [www.mealsonwheels.bm/mow](http://www.mealsonwheels.bm/mow)

**Service:** Food - 2 meals delivered on Mondays and Wednesdays

**Open Your Heart Foundation** (Charity #1014) (no physical address)

**Contact:** Vince Light ✉️ [openyourheart@outlook.com](mailto:openyourheart@outlook.com)

🌐 [www.facebook.com/Open-Your-Heart-Foundation-1642843475952401](https://www.facebook.com/Open-Your-Heart-Foundation-1642843475952401)

**Service:** Food - Meals on Tuesdays from 6.00pm to 7.00pm at Lodge Somers Isle (2 Fairhaven Lane, Hog Bay) and Thursdays from 6.00pm to 7.00pm at Somerset Cricket Club (6 Cricket Lane, Somerset)

**St. David's Seventh-day Adventist Church** 113 Southside Road, St. David's

**Contact:** Dora Baker 📞 704.5066 ✉️ [dorabaker67@gmail.com](mailto:dorabaker67@gmail.com) 🌐 [www.stdavids.adventistchurch.org](http://www.stdavids.adventistchurch.org)

**Service:** Food - Takeout supper - Mondays, Tuesdays and Wednesdays between 6.00pm - 7.00pm

**The Eliza Dolittle Society** (Charity #567) 64 Middle Road, Warwick

**Contact:** April Augustus 📞 333.4483 ✉️ [teds.director@gmail.com](mailto:teds.director@gmail.com) 🌐 [www.theelizadolittlesociety.bm](http://www.theelizadolittlesociety.bm)

**Service:** Food - Grocery bags for pick up from location by appointment only Tuesdays, Wednesdays & Thursdays between 10.00am - 12.30pm. Walk-ins (no appointment needed) from 12.00pm -12.30pm only.

**The Salvation Army** (Charity #93) 44 King Street, Hamilton

**Contact:** Chandra-Lee Bascome 📞 292.2586 ✉️ [chandra-lee\\_bascome@can.salvationarmy.org](mailto:chandra-lee_bascome@can.salvationarmy.org)

🌐 [www.salvationarmy.ca/bermuda/home/locations\\_contact](http://www.salvationarmy.ca/bermuda/home/locations_contact)


**Service:** Foodbank\* - North Street Hall - Tuesday to Friday between 9.30am - 1.00pm


Takeout - North Street Feeding Programme - Mondays, Tuesdays, Thursdays, Fridays & Saturdays @ 5.15pm - 5.45pm

Street Ministry Van (Hamilton) - Monday to Saturday @ 5.15pm - 6.30pm

St. George's Church, 6 Governor's Alley, St. George's - Wednesdays & Fridays from 9.00am - 12.00pm

West End Community Church, 15 Cambridge Road, Somerset - Wednesdays from 4.00pm - 5.45pm

 \*At the Food Bank, you are required to have 1 photo ID (work permit or driver's license) **and** 1 document (bill, bank statement, etc.)

 No ID is needed for the feeding programme

**Women's Resource Centre** (Charity #267) Sofia House, 48 Church Street, Hamilton

**Contact:** Elaine Butterfield 📞 533.3882 ✉️ [wrc@wrcbermuda.com](mailto:wrc@wrcbermuda.com) 🌐 [www.wrcbermuda.com](http://www.wrcbermuda.com)

**Service:** Grocery Vouchers for delivery on distribution days. Call/email Monday to Friday 9.00am to 5.00pm to be added to list of recipients. Please leave message if they are unable to take your call immediately.

**Call Service:** To provide information, guidance and referrals, as well as Counselling Support Services

## SHELTER

**CedarBridge Academy** 1 CedarBridge lane, Devonshire

**Contact:** Alfred E. Maybury (DCFS) ☎ 296.7575/278.9111 ✉ [amaybury@gov.bm](mailto:amaybury@gov.bm)

**Service:** Drop-in Emergency Shelter - doors close at 7.00pm during Shelter in Place time frame

**The Salvation Army** (Charity #93) 44 King Street, Hamilton

**Contact:** Chandra-Lee Bascome ☎ ✉ [chandra-lee\\_bascome@can.salvationarmy.org](mailto:chandra-lee_bascome@can.salvationarmy.org)

🌐 [www.salvationarmy.ca/bermuda/home/locations\\_contact](http://www.salvationarmy.ca/bermuda/home/locations_contact)

**Service:** Call for availability

## HEALTH SERVICES/MEDICATION DISTRIBUTION

**Action on Alzheimer's and Dementia** (Charity #929) 16 Burnaby Street, Hamilton

**Contact:** Liz Stewart or Marie Fay ☎ 707.0600/704.0387 ✉ [alzbermuda@yahoo.com](mailto:alzbermuda@yahoo.com) 🌐 [www.alzbermuda.com](http://www.alzbermuda.com)

**Service:** Caregiving and mental telehealth services for people living with Dementia - Please call for services

**Age Concern** (Charity #137) 17A Brunswick Street, Hamilton

**Contact:** Dr. Claudette Fleming ☎ 238.7525 ✉ [director@ageconcern.bm](mailto:director@ageconcern.bm) 🌐 [www.ageconcern.bm](http://www.ageconcern.bm)

**Service:** Call service to provide information, advise and referrals for Seniors and Caregivers needing general assistance.

**Bermuda Cancer & Health Centre** (Charity #70) 46 Point Finger Road, Paget

**Contact:** Lynne Woolridge ☎ 236.1001 ✉ [info@chc.bm](mailto:info@chc.bm) 🌐 [www.chc.bm](http://www.chc.bm)

**Service:** During Shelter in Place, all Diagnostic Imaging patients are being schedule by physician referral. Radiation therapy continues to provide treatment for patients Monday to Friday, support will also be provided via telemedicine. ☎ **Diagnostic Imaging** 236.1001 ext. 1010 ☎ **Radiation Therapy** 236.7035/236.1001 ext. 3000

**Bermuda Diabetes Association** (Charity #143) Beacon House, 1 Beacon Street, Hamilton

**Contact:** Deborah Jones ☎ 297.8427/705.2955 ✉ [info@diabetes.bm](mailto:info@diabetes.bm) 🌐 [www.diabetes.bm](http://www.diabetes.bm)

**Service:** Diabetes Care - Monday to Friday between 10.00am - 1.00pm; however, you can call and leave a message for prescription requests (leave you name, DOB and medication request). Check for delivery requests. Delivery services are pending approval.

**Bermuda Red Cross** (Charity #419) Charleswood, 9 Berry Hill Road, Paget

**Contact:** Ann Spencer Arscott ☎ 236.8253 🇧🇲 ✉ [director@bermudaredcross.com](mailto:director@bermudaredcross.com)

🌐 [www.bermudaredcross.com](http://www.bermudaredcross.com)

**Service:** Psycho-social first aid support for individuals in quarantine, first responders and the community

**Child and Adolescent Services (MAWI)** 44 Devon Springs Road, Devonshire

**Contact:** ☎ 249.3370

**Contact:** **24-HOUR EMERGENCY HOTLINE** ☎ **239.1111**

🌐 [www.bermudahospitals.bm/services-listing/mental-health/child-amp-adolescent-services](http://www.bermudahospitals.bm/services-listing/mental-health/child-amp-adolescent-services)

**Service:** The CAS team offers telephone support services for parents and children who may be struggling with fears and worries about illness, being isolated or about coping with all the changes. Monday to Friday between 9.00am - 5.00pm. CAS offers mental health services for children up to 18 years old; however, during the Shelter in Place period, all services will be tele-health services.

### **Emotional Wellbeing Hotline**

**Contact:** **24-HOUR EMERGENCY HOTLINE** 📞 **543.1111**

**Service:** Anxious, sad, overwhelmed, stressed? During this difficult time, the Emotional Wellbeing Hotline is here for you. Experienced mental health practitioners are available to speak with you and to offer support, 9.00am - 9.00pm, 7 days a week. Call 543.1111.

**Employee Assistance Programme** Washington Mall, 20 Church Street, Third Floor, Unit 311, Hamilton

**Contact:** Latisha Lister-Burgess 📞 292.9000 ✉️ [info@eap.bm](mailto:info@eap.bm) 🌐 [www.eap.bm](http://www.eap.bm)

**Service:** Virtual (Tele-Medicine) Counselling on Monday to Thursday 9.00am - 7.00pm, Fridays 9.00am - 5.00pm - available to employees of member agencies

**Family Centre** (Charity #378) Sunshine League House, 27 King Street, Pembroke

**Contact:** Martha Dismont 📞 232.1116 ✉️ [info@tfc.bm](mailto:info@tfc.bm) 🌐 [www.tfc.bm](http://www.tfc.bm)

**Service:** Mental health support/crisis counselling for families with children aged 4-18 years old via telehealth - Monday to Friday between 9.00am - 6.00pm

**Mid-Atlantic Wellness Institute** 44 Devon Springs Road, Devonshire

**Contact:** **24-HOUR EMERGENCY HOTLINE** 📞 **239.1111**

🌐 [www.bermudahospitals.bm/services-listing/mental-health/acute-care](http://www.bermudahospitals.bm/services-listing/mental-health/acute-care)

**Service:** The service operates a crisis intervention team, which responds to after-hours mental health crises, and features crisis resolution and early intervention care approaches. Liaison psychiatric services are provided to patients in KEMH. During the Shelter in Place period, all services will be tele-health services.

**Open Airways Bermuda** (Charity #458) (no physical address)

**Contact:** Mary Ewles 📞 238.3261 ✉️ [mary@openairways.com](mailto:mary@openairways.com) 🌐 [www.openairways.com](http://www.openairways.com)

**Service:** Asthma Care and Medication - as needed by phone call

**P.A.L.S. Cancer Care in Bermuda** (Charity #171) 18 Point Finder Road, Paget

**Contact:** Colleen English DeGrilla 📞 236.7257 ✉️ [info@pals.bm](mailto:info@pals.bm) 🌐 [www.pals.bm](http://www.pals.bm)

**Service:** Nursing, palliative care, physician, medical equipment and medical supplies for cancer patients. During Shelter in Place period, the office hours will be 9am-1pm for essential face to face appointments and supply/equipment collection. Support will also be provided via telemedicine. After 1pm, services are provided on a medical emergency basis.

**Project Action** (Charity #561) Rosehill, St. George's

**Contact:** Cindy Swan 📞 735.1955/292.0445 ✉️ [bermudaprojection@gmail.com](mailto:bermudaprojection@gmail.com)

🌐 [www.facebook.com/ProjectActionBermuda](http://www.facebook.com/ProjectActionBermuda)

**Service:** Provides free transportation for Seniors, children and the physically challenged daily. Call to arrange for pickup.

**Solstice** Falconer House, 108 Pitts Bay Road, Pembroke

**Contact:** Kelly Madeiros 📞 292.3456 ✉️ [info@solstice.bm](mailto:info@solstice.bm) 🌐 [www.solstice.bm](http://www.solstice.bm)

**Service:** Office closed to on site clients. Telehouse and detox services available.

**The Bermuda Legion** (Charity #809)

**Contact:** Carol Everson 📞 293.3975/234.1880 ✉️ [nosoldierleftbehind@hotmail.com](mailto:nosoldierleftbehind@hotmail.com)

**Service:** Range of support for War Veterans and Veterans of conflict and their widows, families and caregivers.

**Vision Bermuda** (Charity #90) Beacon House, 3 Beacon Street, Hamilton

**Contact:** Theresa Hall 📞 292.3231/335.0040 ✉️ [executivedirector@visionbermuda.bm](mailto:executivedirector@visionbermuda.bm)

🌐 [www.visionbermuda.bm](http://www.visionbermuda.bm)

**Service:** Needs-based support for visually impaired

### **SAFETY: DOMESTIC/CHILD ABUSE**

**Centre Against Abuse** 3 Brooklyn Lane, Pembroke

**Contact:** Laurie Sheill 📞 292.4366 ✉️ [info@centreagainstabuse.bm](mailto:info@centreagainstabuse.bm) 🌐 [www.centreagainstabuse.bm](http://www.centreagainstabuse.bm)

**EMERGENCY HOTLINE** 📞 **297.8278**

**Service:** Providing adult male and female survivors of domestic abuse and sexual assault, access to Hotline, telephone counselling, safe housing and protection orders.

**Department of Child and Family Services** 36 Victoria Street, Hamilton

**Contact:** 📞 To report any child protection matters to the Department, please call the On-call Social Worker on 332.0091 or the On-call Supervisor on 335.9095 - available 24-hours a day

**Contact:** **EMERGENCY HOTLINE** 📞 **911** 🌐 [www.gov.bm/department/child-and-family-services](http://www.gov.bm/department/child-and-family-services)

**Service:** To promote and protect the best interest and social well-being of children, adults and families in order to enhance their social functioning and quality of life.

### **DRUG ABUSE/USE**

**Alcoholics Anonymous** (no physical address)

**Contact:** 📞 297.0965 ✉️ [bermudaintergroup101@hotmail.com](mailto:bermudaintergroup101@hotmail.com) 🌐 [www.aa.bm](http://www.aa.bm)

**Service:** Due to the Covid-19 global pandemic, **ALL** Bermuda AA meetings are now available online via ZOOM. Please visit their website for days and times.

**FOCUS Substance Abuse Intervention Agency** (Charity #371) 36 Union Street, Hamilton

**Contact:** Leslie Grant 📞 296.2196/705.4991 ✉️ [focus@focus.bm](mailto:focus@focus.bm) 🌐 [www.focus.bm](http://www.focus.bm)

**Service:** Limited therapeutic support available - responding to critical cases - please call.

**Pathways Bermuda** (Charity #806) 61 Verdmont Road, Smith's

**Contact:** Gita Blakeney-Saltus 📞 236.0823/534.9882 ✉️ [gbsaltus@pathwaysbermuda.bm](mailto:gbsaltus@pathwaysbermuda.bm)

🌐 [www.pathways.bm](http://www.pathways.bm)

**Service:** Addiction related counselling via telemedicine. Monday to Friday between 9.00am - 5.00pm for new clients. Call for services.

**Solstice** Falconer House, 108 Pitts Bay Road, Pembroke

**Contact:** Kelly Madeiros 📞 292.3456 ✉️ [info@solstice.bm](mailto:info@solstice.bm) 🌐 [www.solstice.bm](http://www.solstice.bm)

**Service:** Office closed to on site clients. Telehouse and detox services available.

**Turning Point Substance Abuse Programme (MAWI)** 44 Devon Springs Road, Devonshire

**Contact:** Dr. Ernest Peets 📞 239.2038 ✉️ [ernest.peets@bhb.bm](mailto:ernest.peets@bhb.bm) or [shirley.place@bhb.bm](mailto:shirley.place@bhb.bm)

🌐 [www.bermudahospitals.bm/services-listing/mental-health/substance-abuse](http://www.bermudahospitals.bm/services-listing/mental-health/substance-abuse)

**Service:** Requests for Detox Services and Opioid Treatment Programme will be assessed by the Clinical Team on an as needed basis. Urgent cases will be assessed based on medical need. For assessment, please contact the main office to be connected with one of the Counsellors. While assessments will take place, new admissions will depend on medical necessity and may not be possible during the Shelter in Place period. Therapy through telephone contact and tele-medicine options for existing clients. Any persons not currently in services who are seeking to schedule an intake should call the main office.

### **WHAT IS THE THIRD SECTOR COORDINATED CRISIS RESPONSE (CCR) DOING?**

The CCR team have identified critical non-profits and organisations providing community support with shelter, food, and other essential resources, such as mental health counselling. Having determined the needs, we are now assembling the resources to meet those needs. The CCR team is identifying and reaching out to individuals and organisations to prepare.

### **WHO IS BEHIND THE CCR?**

- Bank of Bermuda Foundation
- Bermuda Community Foundation
- Bermuda Health Council
- Inter-Agency Committee for Children and Families
- Age Concern Bermuda
- Tina Nash, former ED of Raleigh Bermuda
- Danielle Riviere, former ED of Centre on Philanthropy

**Both Bermuda Community Foundation and Bank of Bermuda Foundation represent this effort on an EMO sub-committee to advise on the Third Sector response.**



[www.facebook.com/ThirdSectorCoordinatedCrisisResponseEffort](https://www.facebook.com/ThirdSectorCoordinatedCrisisResponseEffort)

