



Government of Bermuda

Ministry of The Cabinet Office

Department of Information and Digital Technologies

Addenda
For
Request for Supplier Qualifications for Security Partner

Procurement No.: **BDA-CAB-IDT-SECURITY-2025-04**

Issued: **August 12, 2025**

Submission Deadline: **Friday September 12, 2025, 05:00:00 PM Bermuda local time**

Addenda No. 1

Addenda Type: Questions and Responses

The following addendum supersedes information contained in the solicitation document issued for this procurement to the extent referenced. This Addendum forms part of the solicitation documents and will be subject to all the conditions set out in the contract conditions.

Question 1:	What are the approximate total device counts (servers, PCs, Laptops, etc.)
Answer 1:	This information may be shared in any potential invitational second stage.

Question 2:	Does the RFSQ allow for group submissions? If so, what are the requirements for demonstrating the relationship between partners?
Answer 2:	Please refer to Section 1.3 (Prequalification Process) in the RFSQ document.

Question 3:	Is there a specific form or documentation required for group submissions?
Answer 3:	Please refer to Section 1.3 (Prequalification Process) in the RFSQ document.

Question 4:	What documentation is required to demonstrate each group member's good standing and legal capacity?
Answer 4:	Please refer to the Mandatory Submission Requirements for the primary contractor and will be subject to the verification and clarification process contained in the RFSQ.

Question 5:	How many offices and departments are in scope?
Answer 5:	This information may be shared in any potential invitational second stage.

Question 6:	What platforms are currently in use (on-prem, hybrid, cloud/SaaS) and approximately how many?
Answer 6:	This information may be shared in any potential invitational second stage.

Question 7:	Can you share the approximate environment scale such as number of users, endpoints, and core systems to help us size the assessment and roadmap effort appropriately?
Answer 7:	This information may be shared in any potential invitational second stage.

Question 8:	Will the Government accept an off-island or virtual SOC, or is an on-island SOC presence required?
Answer 8:	Respondents may provide options for both.

Question 9:	For incident response, do you expect an on-island retainer or is a remote IR capability sufficient?
Answer 9:	Respondents may provide options for both.

Question 10:	Approximately how many endpoints and log sources should be monitored (all global/branch endpoints, and a comprehensive list if possible)?
Answer 10:	This information may be shared in any potential invitational second stage.

Question 11:	What SLA/SLO expectations do you have for alert triage, escalation and containment? Should proposals also cover forensic support and evidence handling?
Answer 11:	Respondents should provide options on SLA/SLO based on their experience with organizations of a similar nature and aligned with best industry practice. Respondents should detail their approach on forensic support and evidence handling.

Question 12:	For training and awareness, what is the intended audience size and segmentation (executives, IT staff, general workforce)?
Answer 12:	Respondents should be aware of the organization size of 5000. More information may be shared in any potential invitational second stage.

Question 13:	Do you prefer in-person training, virtual sessions, or a blended approach?
Answer 13:	Respondents may provide options for all.

Question 14:	What is the expected time commitment for staff training activities (hours per session)?
Answer 14:	Respondents should recommendation based on their experience with organizations of a similar nature and aligned with best industry practice.

Question 15:	What is the expected time commitment for vCISO advisory support (e.g., number of hours per week or month)?
Answer 15:	Respondents should recommendation based on their experience with organizations of a similar nature and aligned with best industry practice.

Question 16:	For planning and resource purposes, what is the anticipated timeline for contract award and commencement of services following the second-stage competition?
Answer 16:	Timeline for RFSQ is detailed within the RFSQ timetable contained in section 1.4. Timelines for any potential invitational second stage will be advised to successful respondents.

Question 17:	Do US based companies with no entities in Bermuda need to complete the Local Benefits Form?
Answer 17:	Yes, the Local Benefits Form is a mandatory submission for all respondents.

End of Addenda No, 1