1. Is Travel Authorisation required for all travel to Bermuda?

Yes, all visitors and residents must apply for Travel Authorisation if travelling to Bermuda. For those travelling by sea, this is required whether or not you intend to come ashore when you get to Bermuda.

2. Are unvaccinated visitors permitted entry into Bermuda?

Visitors aged 12 years and older must be fully vaccinated in order to travel to and enter Bermuda. Unvaccinated visitors 11 years and younger travelling with vaccinated parents/guardians can travel to Bermuda as well.

All visitors must have either a COVID-19 NAAT (PCR, LAMP or TMA) test no more than 4 days before arrival (if travelling by air) or before departure (if travelling by sea) OR a Supervised Antigen test no more than 2 days before arrival (if travelling by air) or before departure (if travelling by sea). However, only the COVID-19 NAAT test is accepted for unvaccinated visitors.

3. What vaccines are approved for travel to Bermuda?

We accept the following vaccines:

Pfizer BioNTech (2 doses)
AstraZeneca (2 doses)
Serum Institute of India (2 doses)
Jansen/Johnson & Johnson (1 dose)
Moderna (2 doses)
Sinopharm/BIBP (2 doses)
Sinovac (2 doses)

A full course of the vaccine is the required number of doses + 14 days.

4. Are mixed vaccines accepted?

Yes, mixed vaccines are accepted as long as at least 2 of the vaccines are on the approved list (see question 3 above).

5. How do I apply for a medical exemption?

You can apply for a medical exemption by following the instructions here: https://www.gov.bm/are-you-unimmunised

6. How early can I apply for Travel Authorisation?

You can apply for Travel Authorisation up to a month in advance of departure. When you apply early (which is strongly recommended) upload your vaccination card or certificate at the same time. You will receive an email reminder closer to your travel date, if you need to upload your pre-travel negative test result.

7. How close to departure can I apply for Travel Authorisation?

Early application is strongly recommended. To avoid the risk of being denied boarding, apply for your Travel Authorisation at least 2 days before your day of departure, but no later than 24hrs before. If you are a cruise ship passenger you must apply for Travel Authorisation whether you intend to come ashore in Bermuda or not.

8. When are Travel Authorisation applications reviewed?

Travel Authorisation applications are reviewed daily between 8am and 8pm.

9. What do I do if my cruise date is not on the website?

This means that the website has not been updated to include your cruise date. Please be patient and wait until the website updates with your date.

10. What is a 'provisional' green waiver?

A provisional green waiver is specific to cruise passengers. The provisional status is granted if you apply for Travel Authorisation and upload proof of being fully vaccinated. It facilitates the boarding process. You must still upload your negative pre-departure test result to get full approval.

For cruise passengers sailing on a Norwegian, Royal Caribbean or Carnival cruise line ship, you will receive an approved green waiver as long as you upload your vaccination card. Your negative COVID-19 test result will be checked at the pier when you board the ship; you do not need to upload it.

11. When can I expect to receive my Travel Authorisation?

Approval times can vary based on the influx of travellers to Bermuda, so please be patient if you do not receive an instant response. We strongly advise against waiting to apply for Travel Authorisation on your day of travel. Although travellers arriving by air the next day are prioritised at all times, it can take up to 24hrs for you to receive a response once you have uploaded both your vaccine record and your negative test result. Travellers arriving by sea are prioritised in accordance with their departure date.

12. How do I count the days for my pre-arrival test? Do I count the hours?

If travelling by air, your arrival day in Bermuda is Day O. If travelling by sea, your departure day is Day O. The hours are not counted. This means if your flight arrives in Bermuda on a Friday or your ship departs on a Friday, a Supervised Antigen test done no more than 2 days before would be done on the Wednesday.

13. What is considered a Supervised Antigen test?

A Supervised Antigen test is either administered at a pharmacy or clinic, or self-administered with observation via a telehealth service. The results must include everything we require on the molecular test results.

14. Why haven't I received a secondary email to upload my Covid test?

If, by mistake, you upload your vaccination card or certificate in the place reserved for your test result, the system will recognise your vaccination as a "test", and you will not receive an automatic reminder. If this happens to you, please contact us via phone on (+441)–444–2498 or toll-free (+833)–570–2594, or send your documents to taapprovals@gov.bm and we can trigger this email for you.

15. I'm a Bermuda resident. Do I have to quarantine if I don't take a pre-travel test?

You will only need to quarantine for 4 days upon arrival if you are unvaccinated. A Day 4 test will be automatically booked for you. All Bermuda residents without a pretravel test will be tested on arrival at the airport or port.

16. What do I do if my flight is cancelled by the airline and I am arriving on a different day?

We recognise airlines are cancelling flights on short notice due to the continued impact of the pandemic. If you do not develop symptoms and arrive on the next available flight arranged by your airline, you will not have to do any further pre-arrival testing. However, you may be directed to undertake a Rapid Antigen test upon arrival at L. F. Wade International Airport and await results before leaving the airport.

The helpline can assist you with changing the arrival date on your Travel Authorisation. To do this, you can call (+441) 444 2498 or toll-free (833) 570 2594, or send your request to taapprovals@gov.bm.

Note: If you are arriving on a different day because you changed your flight and the airline did not cancel/rebook your flight, you are responsible for obtaining a new pre-arrival test.

17. How do I arrange an outbound test?

Visitors: Outbound Antigen tests are automatically scheduled for visitors 24 hours prior to the departure date listed on their Travel Authorisation. If a visitor requires a PCR test to get to their final destination and they have indicated this on their Travel Authorisation application, an outbound PCR test will be booked 48 hours prior to their departure date, instead of the outbound Antigen test.

Residents: Residents who require a COVID-19 test to meet their destination's travel testing requirement can book an outbound test at one of the private labs on island: Helix Genetic and Scientific Solutions (helixbermuda.bm), C&S West Limited (cswest.bm) or Northshore Medical and Aesthetic Services (nmac.bm). These labs are certified to carry out COVID-19 testing and diagnostics. Select pharmacies are offering Supervised Antigen testing for travel and general "know your status" purposes as well. Check healthiq.bm/covid for your testing options.

18. What do I do if my outbound test is not automatically booked?

Visitors can request to book a test by calling us directly on (+441)-444-2498 or emailing coronavirus@gov.bm

19. Who can I email if I am experiencing issues?

For general queries email <u>coronavirus@gov.bm</u>. For Travel Authorisation queries email taapprovals@gov.bm.